

NEW YORK — SINCE 1959

# ULTIMATE DIAMOND



## Pick-Up Policy:

### 1. Notification of Pick-Up Period:

- Upon completing a sale, you have 90 days to pick up your merchandise from the date of your order.

### 2. Deadline for Pick-Up:

- Please aim to collect your items within the 90-day window. We're here to make your experience seamless and convenient!
- Items not picked up within the 90-days will be non-refundable and all deposits will be forfeited.
- Ultimate Diamond maintains the authority to responsibly manage merchandise that remains unclaimed within the specified timeframe.

### 3. Communication Reminder:

- As your pick-up deadline nears, we'll reach out with friendly reminders via email, phone call, or any other convenient method of communication.

### 4. Documentation of Pick-Up Deadlines:

- To ensure everything runs smoothly, for added security, individuals who can provide the original invoice paper or present valid identification matching the purchase will be facilitated accordingly.